

LiTen Up Technologies, Inc.
attn: Repair Department
27850 Irma Lee Circle, Suite 105
Lake Forest, IL 60045
support@quilterscruisecontrol.com

Request for Factory Service

~Repair Ticket~

To obtain repair of your Quilter's Cruise Control, QBOT, and/or related accessories, send us:

1. This form, completed in its entirety (reserve a copy for your records);
2. Proof of purchase, copy attached to this form;
3. Item(s) to be repaired.

Name: _____ Dealer
_____ Customer

Dealer Name: _____ **Date of Purchase:** _____

Ship To Address: _____

If the Bill To Address
is different, please
indicate on the reverse
of this form.

_____ **Phone:** _____

E-Mail Address: _____

Visa/Mastercard: _____ **Exp Date:** _____

Signature Authorizing Service and Payment

**Items returned/
Description of problem:** _____
continue on reverse if necessary

- **As stated in your warranty, LiTen Up Technologies, Inc. warrants its products to be free from defects in material and workmanship. The warranty does not apply to item(s) damaged through alteration, misuse or mishandling. Examples include, but are not limited to, broken connectors on wiring harness ends, and plugs incorrectly removed causing damage to circuit board and/or plug.**
- **Each return will be assessed a diagnosis fee, normally \$50. Additional charges may apply based on our current parts/labor pricing structure. All or part of the diagnosis fee may be applied to the cost of repair. If the diagnosis results in a warranty repair or replacement, the diagnosis fee, but not the shipping charge, will be waived. In some cases, returns are in complete working order - unfortunately, the diagnostic fee in these instances cannot be waived.**
- **Return shipment of item(s) may be in alternate packaging; we regret we cannot guarantee the return of inbound packaging/box. Return shipment will be made via UPS; therefore we cannot accept a PO Box address.**
- **Once received at factory, the turn around time for repair/replacement may be 7 to 10 days. However, failure to provide all required information will result in a delay.**

Submission of this form serves as acknowledgement of above terms.